

THE RAGE OF THE TOWN! Eastern Onion® keeps people laughing

My biggest client has

forbidden me from sending him birthday presents. But he didn't say anything about singing telegrams.

Eastern Onion sent a nurse to give him a checkup while he was out at a birthday lunch with the whole office. They were all rolling on the floor laughing. He was talking about it for days.

The folks at Eastern Onion were a delight to work with. If you ever want to give a present that is a once-in-a-lifetime experience, call Eastern Onion.

Scott See
White Salmon, WA

I'm writing today simply to praise your business for its excellent service and staff.

My best friend, Danielle, recently had surgery in San Francisco. Unfortunately, due to various work, school, and financial constraints, none of her friends or family were able to accompany her from Massachusetts. She traveled there and recovered alone. While surfing the net for possible florists or gift services in the San Francisco bay area, I stumbled across your site. I knew immediately that a singing telegram would be the perfect gesture; besides the obvious

entertainment value, it would also give her a visitor at the hospital (she doesn't know anyone in California.)

From start to finish, I encountered only friendly and helpful service from Eastern Onion. I set up the appointment with Kat, who was very flexible and accommodating to my special requests (adding a Top Hat to the standard Gorilla-in-a-Tutu costume, reading a long personal message, catering to my goal of including in-jokes, etc.) Even at the last minute, I had no problem when I spoke with you to delay delivery of the telegram for a few hours (when I learned she was going to be out of her room to have stitches removed.)

Danielle called me later that night to thank me for sending the telegram. As she went on and on and detailed Serge's performance, I was pleased to hear that none of my special requests were overlooked. He remembered the smallest details, even remembering to tip his top hat to her as he walked out the door. He went above and beyond my expectations, singing several songs, dancing, playing the harmonica, doing impressions, even staying for a little while after finishing his performance to keep her company. It means so much to me that he spent this time with her when she was at her loneliest. He was friendly and concerned, as well as hysterically funny.

Thanks so much for your fantastic work!
Kudos to you, Kat, and Serge.

Rebecca Paiva
Very Satisfied Customer

San Francisco's Eastern Onion® is a world-class delivery service. My request was not an easy one, but Kat and Eric came through for me, both in finding just the right delivery person, and in handling the delay caused by the recipient not being available. They are professional and fun to work with - they really took care of everything.

Carol Setters
Boulder, CO

You sent your nurse to check me out last night at my retirement party, presumably to see if I was fit enough to leave my job.

I didn't get her name, but Nursie was fabulous. She remembered all her lines, used all her gimmicks and fell right in with my own attempt at stand up comedy. We became a great combination and her appearance was one of the highlights of the whole shindig.

Check your record and find out who she was. If you hand out bonuses, she deserves one and if you don't, then at least let her know I send my compliments.

I'll keep your card and website in my records for future use. Thank you.

Glenn Miner
Macy's soon to be ex-Macy's (it was a retirement party)

Iwanted to tell you guys that the Austin Powers telegram that we had for our bride to be Valerie was wonderful! He was very professional and extremely funny. Valerie had a great time and the whole event actually calmed her nerves a bit! Our Austin handled himself very well even under a difficult point when the radio wasn't working. He was able to plug it in and in fact made fun of the situation which was even funnier. ... we had a fabulous time and I thank you for the professionalism. I would definitely recommend this to a friend.

Sincerely,
Angie

On behalf of our entire management staff, I would like to thank you for the telegram we received on Tuesday, March 30, 1999. It was a birthday surprise for our kitchen manager Steve... and I must say he was quite surprised.

Heather did an excellent job; she was very funny and talented. Our entire staff (and a few of our guests) enjoyed the show she put on for Steve. Please extend our appreciation to her for a job well done.

Amie E. Brodhagen
Bubba Gump Shrimp Company
San Francisco